

QuickBooks

Cleaning up Negative Accounts Receivable/Payable (Cash Basis Taxpayer)

A negative A/R or A/P balance means one of two things – payments were received/made but not applied to an open invoice/bill – or- there is a legitimate credit or prepayment applied to a customer or vendor (not usual).

Cash basis taxpayers report income when received and expenses when paid, meaning A/R and A/P should not show up on your Balance Sheet. If it does, you'll need to do some work to clear it up.

You can Google "how to clean up A/R and A/P in QuickBooks" many videos and help articles will appear to choose from. We would recommend any threads from Intuit's support website to start.

Enter payments received from customers/clients or paid to vendors in the appropriate Menu ribbon item [Customers or Vendors] and <u>do not use the check register</u> as this will cause problems.



Customers (A/R) - how to apply a payment received



When you open "Receive Payments" [customer], choose the customer and enter the data for the payment.

*If no invoices show up in the list, you likely never entered an invoice. You will need to go back to the Customer Center and choose create invoice. Make sure the date for the invoice you enter is the correct year. Save the invoice and close.

Then go back into Receive Payment and the invoice should show up for the customer with a checkbox that you can apply the payment to. Choose the invoice, make sure the bottom right corner looks correctly applied and save and close.

	Receive Payments		_ 🗆 ×
Main Formatting Reports Payments			29 🔨
Find New Delete Print Email Attach File C	Look up stomer/Invoice Payment Credits Bounced Check	Process payment Add Credil Card Processing	
Customer Payment	:	CUSTOMER BALANCE 0 .	00
RECEIVED FROM • PAYMENT AMOUNT 0.00 DATE 03/04/2024 REFERENCE # •	CHECK Visa e-CHECK MORE this payment go?		
	ORIG AMT	AMT DUE PAYMENT	
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Totals	0.00	0.00	0.00
		AMOUNTS FOR SELECTED INVOICES	
		AMOUNT DUE	0.00
		APPLIED	0.00
		DISCOUNT AND CREDITS APPLIED	0.00
MEMO		Save & Close Save & New C	lear



For A/P [Vendor] – how to apply a payment to a vendor

Record payments to vendors in the vendor center under Pay Bills.



A list will populate with all open accounts payable [Bills] entered. This is where you will choose which bill to apply to payment against.

*If you have no bills entered for that Vendor, you will need to go back into the Vendor Center menu and "Enter Bills" and enter the bill, make sure to pay attention to the date. Save and Close and then you should be able to go back into Vendor and Pay Bills and choose the Bill to apply the payment against

		Pay	y Bills				
LECT BILLS TO BE PAID							
ow bills Due on or before 03	/14/2024						
Show all bills	Filter By	*					
/	Sort By Ve	ndor 👻					
DATE DUE VENDOR		REF. NO.	DISC. DATE AF	NT. DUE	DISC. USED	CREDITS USED	AMT. TO PAY
01/25/2024		flash-fdmp		540.00	0.00	0.00	0.00
01/11/2024)	528447		537.00	0.00	0.00	0.00
01/07/2024		j2eubqmrt7		390.53	0.00	0.00	0.00
01/12/2024		12636		443.52	0.00	0.00	0.00
03/11/2024		18653		265.65	0.00	0.00	0.00
01/13/2024	JS	NPCDW765HW		210.00	0.00	0.00	0.00
12/07/2023		73UEERTQ94		137.50	0.00	0.00	0.00
01/13/2024	ar			102.63	0.00	0.00	0.00
01/11/2024 Pen		1083347635		36.95	0.00	0.00	0.00
01/02/2024				6.02	0.00	0.00	0.00
01/03/2024	r	00033780		282.00	0.00	0.00	0.00
			Totals	3,428.77	0.00	0.00	0.00
Select All Bills							
COUNT & CREDIT INFORMATION FOR H	IGHLIGHTED BILL	Number of Cr	adita	0			
Ref. No.	Sugg. Discount	0.00 Total Credits /	Available	0.00			
<u>G</u> o to Bill	Set Discount	Set Credi	ţs				
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3/04/2024 🔳	Check •	Assign check number	· Citizens checking	· ``			
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